

Psychiatry UK memory assessment process

Who is Psychiatry UK?

The UK's Leading Online Psychiatric Service

Founded in 2012, Psychiatry UK has become the largest specialist psychiatry service in the UK.

We offer accessible, reliable, timely, trustworthy online consultations using an HD video conferencing system over the internet to anyone seeking mental health advice.

Written by an NHS patient

11 August 2022

"I have never experienced such a great deal of care and effort before in the healthcare field. I felt listened to, understood and cared about the entire time. My concerns and worries were met with reassurance and guidance(...)"

Written by an NHS patient

29 May 2022

"Just wow. 10/10. What an absolutely impeccable service from Psychiatry UK. I was told exactly what I needed to know, in a way that made me feel completely at ease. My consultant was extremely patient, and reassuring throughout the whole questioning."

We work very closely with NHS Improvements for our patient advocacy to improve access to medical expertise for those with mental health issues.

Our mission

To improve access to mental health care in the UK and be part of the solution to the mental health crisis.

Our values



Compassionate

We are people centric - our patients and consultants are crucial to what we do.



Ethical

We do the right thing, not just because we have to - because we want to. We exist to keep our patients safe.



Expert

We provide qualified, effective, and high-quality psychiatric care to our patients.



Innovative

We are a digital business that looks to adopt the latest technology to provide and improve patient care.

Our values sit at the foundation of our services, guiding us to continually seek ways to improve and provide the best care for our patients.



Memory Clinic Process

You will be seen by an experienced team of memory nurses and consultant psychiatrists.

The assessment takes place in the following stages:



Stage 1

One of our memory clinic nurses will do a brief assessment and undertake an ACE III memory test.



Stage 2

Our nurse will forward the information to the consultant, who will recommend relevant blood tests and head scans, which will be undertaken in your local community hospital setting.



Stage 3

You will be seen by one of our consultant psychiatrists who will undertake a thorough assessment and discuss the outcome of all your tests, leading to a diagnosis, where appropriate.



Stage 4

A comprehensive report will be sent to your local memory service who will arrange all follow up and action any recommendations.

How the assessment is done



Stages 1 and 3 of the assessment will take place online, using a device such as a desktop computer, laptop, iPad or other tablet.



These can be organised in the comfort of your home, a care home, a hospital, or your local NHS trust..



We ask for a family member, staff member or nurse who knows you well to be present with you for the duration of the assessment.

They will form an essential part of the information gathering process.

Get in touch

If you would like more information, please contact us using the details provided below.

Call us

0198 365 4369

Email us

iow.memoryservice@psychiatry-uk.com

